

ATLANTAS MARINE LTD

New Product Warranty

Atlantis Marine and VideoRay products | Issued October 2026

This warranty applies to the original purchaser only and is non-transferable. It applies only to new Atlantis Marine or VideoRay products. Contact Atlantis Marine for information on warranty extensions and warranty availability for transferred ownership.

Subject to the limitations and exclusions set out below, Atlantis Marine or VideoRay will repair or replace, at its expense and at its option, any system or component which in normal use has proven to be defective in material or workmanship within two (2) years of the date of purchase.

For claims authorised under this warranty during the first year of the warranty period, Atlantis Marine or VideoRay will pay for shipping the affected product(s) from the owner to VideoRay or its authorised dealers, and for return shipment of the repaired product(s) or their replacement(s) to the owner. To use this, the customer must contact Atlantis Marine or VideoRay for an RMA number and shipping instructions.

WARRANTY LIMITATIONS AND EXCLUSIONS

- Any separate product purchased from, but not manufactured by, Atlantis Marine or VideoRay is sold with only such warranties as are given by its manufacturer. Atlantis Marine or VideoRay warrants only that it has title to it, free of all liens or encumbrances.
- This warranty does not apply to systems or components that are damaged or fail as a result of normal wear, including but not limited to tethers, view ports, light domes and other systems or components subject to wear.
- This warranty does not apply to systems or components that are damaged or fail because the user did not read and follow the instructions for proper operation and maintenance in the User Instruction Manual supplied with the equipment.
- This warranty does not apply to systems or components that are damaged or fail through connection to improper or improperly wired sources of power, or through inadequate packing, accident in transit or elsewhere, fire, theft or similar events.

Atlantis Marine or VideoRay will not be responsible for any claimed defect resulting from acts of God, normal wear, misuse, abuse, improper configuration, or repair or alteration made or authorised by anyone other than an authorised representative of VideoRay. Giving, or not giving, any advice or recommendation does not create any warranty by, or impose any liability on, Atlantis Marine or VideoRay.

The above is the sole and exclusive remedy of the purchaser and the exclusive liability of Atlantis Marine or VideoRay, and replaces all other warranties, express, implied or statutory, as to merchantability, fitness for purpose, description,

quality, productiveness or any other matter. Under no circumstances shall Atlantis Marine or VideoRay be liable for special, incidental or consequential damages, or for delay in performing this warranty.

MAKING A CLAIM

For more information or to submit a warranty claim, contact Atlantis Marine at info@atlantasmarine.com, through the contact page at atlantasmarine.com, or on +44 (0) 1935 426 000.